Dear Parents,

On Monday 11th May Tweed Heads Public School will be going live with a new concept for the convenient collection of student payments. Staff will undergo training to begin this new service.

Parents will have the opportunity to make online payments to the school for amounts owing for students, via a secure payment page hosted by Westpac. Payments can be made using either a Visa or MasterCard credit or debit card. The payment page is accessed from the front page of the schools website by selecting $ Make a payment button.

Items that can be paid include voluntary school contributions (note to be sent home Week 1 Term 2), subject contributions, excursions and sales to students. There is also a category called Other. This is to cover items not covered in the previous headings. Other can be used to make a complete payment of a school invoice.

When you access the $ Make a payment button you must enter:

- the students name, and
- class and reference number OR
- the students name, and
- date of birth.

These details are entered each time you make a payment as student information is not held within the payment system. There is also the option to enter the Student Registration Number and Invoice number if you are aware of them. These are optional fields but if these are not used at your school, please leave blank.

This is a secure payment system hosted by Westpac to ensure that your credit/debit card details are captured in a secure manner, these details are not passed back to the school.

You have the ability to check and change any details of the payment before the payment is processed. Receipts can be emailed and/or printed.

Details of the payments are passed daily to the school where they will be receipted against your child’s account. As a receipt has been issued from the payment page a further receipt will not be issued by the school.

For any enquiries regarding the Online Payment process please contact the School Administration Office.

Regards

Jacquie McAllum
Principal

Carol Ball
School Administrative Manager